

118 Turkey Ridge
Rockwood, TN 37854
September 14, 2018

RhinoShield of Georgia
1635 Lakes Pkwy
Lawrenceville, GA 30043

Dear RhinoShield team:

Firstly, I must apologize for my belated review of your project at my home. I have waited to see how the RhinoShield coating would appear after an appropriate curing time. I believe, that after a month, that time has past and what has been revealed is astounding.

I find it hard to begin to review this entire process as I am in awe of the total scope of the work which was performed. When your salesman – Ricky – showed up at the initial consult, I felt quite embarrassed regarding the outward presentation of my home. We had a bedazzling array of failed exterior finish and rotted fascia board. I do remember Ricky commenting something akin to “this certainly is a large job.” This would prove a substantial understatement.

After this initial contact, I intended to source local tradesmen to remove the existing gutters and then not only ascertain what fascia board was in poor form but also effect repairs to such. Try as I did, I was not able to contract any reliable persons to do such and I remember that Roxanne had told me that I would most probably be able to work something out with the RhinoShield crew leader.

To select our color palette, we obtained every possible sample card from the local hardware stores. Narrowing our selection to three primary colors, we realized that the color we really desired for our foundation was not amongst any of the available swatches. We asked that the concept for our desired color be passed along to Stan who took the action to create exactly the shade which we desired.

When the window of opportunity arrived for a crew to be in our area, I was quite nervous. I had failed to find persons to remove the gutters, re-side our chimney and repair the appropriate fascia boards. I will never forget the first five minutes of my encounter with our crew lead, Mr. Carlos Chacun. Within that time span, Carlos had convinced me that effecting the necessary repairs to my home were not only completely possible but quite affordable. Admittedly, I felt very foolish that I had wasted so much time trying to effect repairs prior to the arrival of the RhinoShield team.

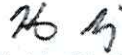
Carlos is a rare man of rare work ethic. His attention to detail and concern for the outcome of the project are superlative. It would be absolutely impossible, without drafting a short novel, to document the amount of work which went into the preparation

of our home for the eventual final spray of the RhinoShield product. Carlos admirably repaired, prepared and finished our house to the absolutely highest standard. I would hope that he be recognized for such. I truly appreciate a man of great work ethic and in that spirit I hold an absolute respect for Mr. Chacun.

Lastly, I believe that the best description of a cured RhinoShield on a log home is "rich." "Luxurious" might also do. I do find the product to be glossy enough as to invite one to touch it – I find myself doing this and simply reveling in the end result. I cannot speak enough about the preparation of the home which Carlos did. I really enjoy seeing the result of the expenditure of the hoards of caulking boxes and the resulting eradication of checks and cracks in the logs. I am appreciative knowing that my home is not only beautified but protected.

May I close by thanking your team for effecting the completion of a seeming impossible job to impeccable standards. And may I singularly thank Carlos who through many grueling hours became one of your greatest advertising assets.

Very Respectfully,



Keith Skubisz



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24 May 2020

Dear Roxanne,

On 29 April 2020 I contacted Georgia Coatings Inc for a refresh project using Rhino Shield Ceramic Coatings to update the wood surfaces of the property identified above. Before application of the Rhino Shield product could be completed there were several areas of the structure that required repair or complete replacement. The project began May 14th and was completed by May 19th with minimal disruption. The Rhino Shield product is indeed unique and I could not have imagined a better outcome: the house looks completely different and has received considerable attention from the neighborhood.

While I feel that the Rhino Shield product is superior to anything on the market, the key to the success of the project was my crew leader Carlos Chacón. From the commencement of the project Carlos was very good at explaining the details of each repair required as well as the methods he planned to implement in correcting the issues for a long term repair.

The timing and execution of each project step was expertly planned and executed by Carlos and his team resulting in minimal "over spray" and impeccable cleanup of the worksite. His attention to detail and desire for perfection are indeed admirable and what I expect from a contractor. Suffice it to say that Georgia Coatings has a true asset with Mr. Chacón as a crew leader and I highly recommend his services. Thank you for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read 'John J. Perron', with a stylized flourish at the end.

John J. Perron

Roxanne, we would like to give you feedback on our recent Rhino Shield application.

We were pleased beyond our expectations on the professional application of the product. The installation team was very professional and extremely communicative, so much so that they would not ignore my crazy questions and took the time to answer all of them. They kept us abreast of what they were doing at each step. I believe that is why the whole process went so smoothly from our end.

The quality of the product (Rhino Shield) is excellent. The house looks fantastic. The crew did a great job applying the paint with attention to details. They covered all our shrubs and air conditioners for their protection. This process was the easiest thing we have done....starting with Andy giving us the proposal to watching the painters driving away from our new beautiful home.

We have had people just walking by stopping us to say they love what we did to our home.....and now it is truly our home to be proud of.

Thanks to all of you – from the top to the bottom.....you guys are the complete package.

Dick and Norma Armstrong